

To safelist Predictive Index resources, please forward the below information to your IT Department or the individuals responsible for your company's email services:

Safelisting URLs

The Predictive Index software utilizes several URLs while PI Midlantic generally uses one. In order to prevent errors and provide the best possible experience with the PI software, we recommend clients who may have strict IT security policies have their IT department safelist the PI and PI Midlantic URLs, found below:

Adding *.predictiveindex.com [predictiveindex.com] and *.pimidlantic.com [pimidlantic.com] would be the best solution, as it would cover all PI URLs.

If that is not possible, here is a list of all PI URLs that should be added to ensure access and limit errors:

<https://www.predictiveindex.com/learn/support/troubleshooting-guide/>

Email Servers

The Predictive Index software sends emails from several places. Per our SPF record for the predictiveindex.com [predictiveindex.com] domain, emails are sent from several hosted cloud systems without dedicated IP addresses. Email servers typically look at the SPF records for incoming email to make sure the email is coming from an approved source. To ensure delivery of all PI software-related emails, please ensure your IT team has safelisted the following, as email from predictiveindex.com [predictiveindex.com] will come from one of the below clustered environments:

- 192.254.123.39
- predictiveindex.com [predictiveindex.com]
- pimidlantic.com [pimidlantic.com]
- mailer.predictiveindex.com [mailer.predictiveindex.com]

For safelisting, having a user add predictiveindex.com [predictiveindex.com] and pimidlantic.com [pimidlantic.com] to their safelist would be the broadest way to allow emails from us.

Additionally, PI Midlantic sends continued education invitations and PI updates from the following list of IP addresses found below:

34.239.54.32	173.203.187.63	173.203.2.19	108.166.43.129
34.196.81.99	3.218.226.48	3.225.87.223	184.106.54.63
34.236.229.28	52.45.32.131	3.218.61.211	146.20.161.63
34.234.254.139	54.147.212.196	18.232.25.90	184.106.54.64/26
34.233.227.90	54.162.251.123	107.22.190.39	173.203.6.128/27
34.226.85.205	184.73.24.117	204.232.172.40	108.166.43.64/26
34.205.169.92	3.215.248.154	173.203.2.22	173.203.187.64/26
34.194.60.129	23.22.42.243	108.166.43.128	146.20.161.64/26
18.234.11.93	3.220.111.134	161.47.34.7	146.20.86.8
18.233.43.197	54.87.56.80	34.237.24.6	18.233.106.119
18.233.232.185			