







**Chick-fil-A Tech Rd. Silver Spring, Md.  
Career Acceleration Program  
1 year program**



*Program Outcome: After completion of program, participants should be positioned to pursue careers within Chick-fil-A or desired industry.*

## Feedback and Impact

Terrell and his Team Members and leaders appreciate the proactive and personal way the Predictive Index assessment has shaped the talent system. The assessment has provided a clear path for growth and development, allowing individuals to focus on their strengths and areas for improvement. This has led to a more engaged and high-performing team.

However, he says its biggest impact has been on himself. Terrell has used the Predictive Index to grow personally and professionally. He has gained greater appreciation and admiration for the differences in others. As a result, he has introduced the assessment to his Operator Team.

“This assessment has really allowed me to slow down and connect with people.,” explained Terrell. “I can help people be successful and grow as individuals. It’s not only good and impactful for them as people, it’s good and impactful for my business, too.”